Frequently Asked Questions/ Troubleshooting

Q: What syringes are compatible with the Inject-Ease?
A: You may use BD*, Terumo*, and Monoject* Insulin syringes as well as others that have similar dimensions. It is also compatible with some prefilled syringes with medication such as Humira® by Abbvie.
- 100 unit (1.0 ml, 1cc) BD* insulin syringe;
- 50 unit (0.5 ml, 1/2cc) BD* insulin syringe; or
- 30 unit (0.3 ml, 1/3cc) BD* insulin syringe.

Q: Which insulin syringes are not compatible with the Inject-Ease?
A: Monoject*, Reli-On*, Valu-Rite*, Accu-sure*, and BD's Hypak* syringes, Nipro*, UltiCare*, and Precision-Sure Dose*.

Q: Does the Inject-Ease inject the medication?
A: No, the Inject-Ease only penetrates the needle into the skin; the user must manually depress the plunger.

Q: Can my child use the Inject-Ease?
A: Consult with your child's pediatrician to see if your application is suitable for use with the Inject-Ease.

Q: How do I clean the device after use?
A: The Inject-Ease can be wiped off with a clean damp cloth or washed with warm soapy water and air dried. To avoid rusting the internal spring, do not submerge the device in water or wash the device in the dishwasher. Adapter tips can be submerged in water after removing them from the device. Do not autoclave the device.

Q: Can I travel with a pre-loaded syringe in my Inject-Ease?
A: Consult your health care professional to find out if storage of pre-loaded syringes is appropriate for the type of medication you use. Certain medications can be preloaded in syringes and kept inside the Inject-Ease until needed.

Q: Is the Inject-Ease capable of delivering intra-muscular injections?
A: No, the Inject-Ease is only capable of delivering subcutaneous injections. At this time, there are no known alternative devices that we could suggest.

Q: Can the short BD syringes work with the Inject-Ease?
A: Yes.

Q: What should I do if I want to decrease the depth of the injection?
A: Use the two spacer rings on your Inject-Ease. You can decrease the depth by 1/8” or 1/4” (3.17 mm or 6.34 mm) depending on which spacer ring you choose. Spacer ring measurements are approximate.

Q: Can the Inject-Ease be used on more than one person?
A: The Inject-Ease is intended for the single user. To avoid exposure to contaminants, do not use the Inject-Ease on multiple users.

Q: Can the Inject-Ease be used with a Tuberculin syringe?
A: Yes, upon special request we will send you a 100-unit (1.0 ml, 1cc) extra long adapter tip that is compatible with the subcutaneous BD* 1cc 25G 5/8” Precision Glide (Reorder No. 9626) 100-unit Tuberculin syringe only.

Q: Does the Inject-Ease contain latex?
A: The Inject-Ease does not contain latex. For a list of materials please contact AMBIMEDINC.